



BEYOND DISABILITY INC

ABN: 82 846 344 613

A registered tax exempt charity in Australia.
Registered for GST - Donations are tax deductible.
Incorporation Number A0037035K

Beyond Disability INC (BDI) is a non for profit, volunteer organisation that provides internet communication services to the housebound physically and mobility disabled located on the Mornington Peninsula.



www.bdi.org.au



helpful@bdi.org.au
secretary@bdi.org.au



Beyond Disability INC. PO
Box 1451
Pearcedale 3912

BDI Home Visit Policy

Clients

- § When a volunteer visits you for the first time, please inform them if you have any medical issues that they need to be aware of. i.e. after 45min – 1 hr your pain level increases and you need to rest. Hence the volunteer may then offer to take the equipment to the workshop or make another arrangement.
- § You must try to fit in with their timing. Some of our volunteers work and cannot visit “on demand”.
- § When the volunteer visits, it is a good time to mention any computer issues or difficulties you might be having. It is also a good idea to send an occasional email to your volunteer so they can be aware your computer and internet is functioning correctly.
- § We have no staff or office. So those now paying by bank direct debit is really appreciated.
- § Volunteers can only work on BDI owned equipment. It is a breach of their volunteer agreement to work on non-BDI owned equipment.
- § It is ok to offer your volunteer a cup of coffee or tea.

Volunteers

- § One of the critical tenets of Beyond Disability is to respect the sanctity of our client’s homes. Visiting a disabled client in their own home requires you to focus on the computer task and to keep the person informed what you are doing.
- § You must respect the clients’ privacy. Unless you have their consent you must not open their documents, photos or other personal information.
- § Under no circumstances must you do anything which may make the client feel vulnerable in their own home. Only go where the computer is, unless *invited* to other areas – say for a cup of tea.
- § If you are unsure of BDI procedure, please contact me via secretary@bdi.org.au.
Richard Stubbs OAM
Chief Executive Officer